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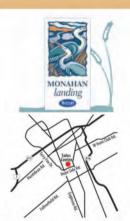


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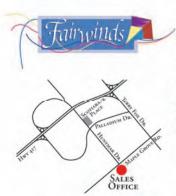




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It's trophy time tonight

Editor's message by Patricia Hitsman

There's an excitement in the air as we wait to find out who the winners are at this year's Housing Design Awards put together once again by the Greater Ottawa Home Builders' Association. The event is sold out so there will be 400 people watching companies walk away with trophies.

It's an honour for the folks in the building industry to get one of these awards so I'm sure they are eagerly counting the hours until tonight when they will set aside their hard hats and don evening clothes and head to the Ottawa Convention Centre.

Last year some of the big winners were Christopher Simmonds Architect, Gordon Weima Design Builder, Amsted Construction and Chuck Mills Residential Design and Development.

As usual there will be awards for best singlefamily home in various sizes, best attached



home in various sizes, best customhome both large and smaller, best condo, best housing project and even such things as best housing detail (and you know what they say, it's all in the details).

Bathrooms and kitchens get their own categories and that's to be expected. We all know how much emphasis we put on the right kitchen and we know how much the bathroom gets used so it's no wonder that these two rooms get their own nod.With many of today's gourmet kitchens and luxury, spa-like bathrooms, there's a lot that can be done to make them the best of the best.

The renovation category is divided up by dollar value with such divisions as renovations under \$60,000, over \$60,000, between \$100,000-200,000 and higher (yes, quite a bit higher!).

So it's time to get gussied up.

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Condominiums: Le Square Wilfrid offers condominium living in the heart of Aylmer. Come and see the two condomodel suites.

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Awards: Local builders, architects, and renovators are waiting for their big night to begin this evening. The annual housing awards are tonight.

12-13



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With the building of condos on the rise, choosing your new home can be a daunting task. The developer's model condominium suite bedazzles you with gleaming countertops, flooring and appliances. But beware: It's not necessarily what you're going to get when you put down your deposit on a new condo.

The biggest source of 1. SET A BUDGET disappointment for buyers -- and friction with the developer -- is the quality of the finishings, says Torontobased condo lawyer Patricia

but you didn't necessarily buy a Cadillac," she warns.

Different builders offer drastically different standardquality finishings. Some condos might seem costly, but in fact include a higher grade of standard features. than another could turn out to be more expensive

accommodated yourself to the strong possibility your condo isn't going to be ready by the promised date, get set to decide whether you're going to be satisfied with the builder's standard features. pay for upgrades.

Set vourself a budget. If you don't, the price of your condo could be far higher than you expected.

After you've signed your purchase agreement, you'll 2. CHOOSE CAREFULLY "You may want a Cadillac, be called in to take a close look at the builder's model and a consultation over what options and upgrades you might want to purchase.

> Our sales representative advised us to put aside about \$20,000 for a reasonable list of upgrades. "Decide what you really want to concentrate on," she said. "Hardwood floors, kitchen

We were shocked at the disappointing quality of the standard finishes and found ourselves choosing a lot of

When a simple 12-foot strip of fibreboard skirting to hide under-the-counter lights cost \$720, expenses mounted or how much you're willing to quickly. Potlights were \$275 each: dimmer switches \$200 each. Add another \$5,600 for

manufactured hardwood and \$5,300 for a new, improved master bathroom and before long we were up to nearly \$35,000 in upgrades.

Don't be pressured to rush your decisions. Take your time, study all the options and make sure you know exactly what you're getting.

Apart from options, addons could include \$20,000 to \$30,000 for an underground parking space -- although ours was included in the base price -- and \$4,000 or more for a locker. Once you know precisely what you're getting, insist it be put in writing.

our purchase agreement never set out our locker's dimensions, we were initially told it would be eight feet by 10 feet. Later that was changed to six by eight. The locker we got was five by

But we were lucky: at least ours is located in a separate locked room. Some people



in the underground parking garage, open to the dust and

Elia says hardwood floors

Laminate

Manufactured

are a frequent source of dispute, with buyers often expecting strip hardwood and getting engineered flooring. Sales brochures and look like this." Only smaller. agents don't help much by

tossing terms around loosely. Hardwood is hardwood. laminate. hardwood is somewhere in between.

Lesson learned the hard way: Never believe what anyone tells you. Get it written into the agreement.

will be just like these." Not. - "You'll have six undercounter lights installed." Try

- "Your kitchen potlights

- "Your walk-in shower will

- Don't even ask about the french door to the office. The promised pebbled glass turned out to be smooth, covered by something that

unsightly bubbles. We have been promised the door will be replaced.

4. LAST-MINUTE CHANGES

As condo newbies, we found out that builders can alter plans, place light switches, thermostats and electrical panels in stupid spots and even reduce the size of your suite and alter the design, without your consent or knowledge.

Another couple in our development walked into looks like a cheap peel-andtheir condo to discover an stick film -- complete with unexpected post between their kitchen and living room. "Builder's prerogative." they

A fellow buyer, determined to keep an eve on what was happening during construction, donned a hard hat and passed himself off as a construction supervisor. Eventually he was unmasked, succeeded in heading off problems and getting things

recommend our neighbour's approach, don't hesitate to make yourself known to the on-site construction boss and schedule visits to see the work as it progresses, so you can identify mistakes before it's too late. We missed a few.

5. INSPECTION DAY

Prior to occupancy day, you will be called to join a representative of the builder for a pre-delivery inspection. On inspection day we walked into the master bathroom to be greeted by the sight of a shoddy tiling job. Tiles didn't line up where they changed from the wall to the decking around the tub; abutting

overtop the tiles. We called in an outside tiling expert who declared it "unbelievable, indicating they must not do Nothing fits." We await a so.

Finally, closing day. The builder will deem your unit habitable and begin to charge you a monthly fee to cover maintenance and property taxes. You're still not the deeded owner until the project is registered. which could take several more months.

While it's not yet yours, the builder wants his money. The law doesn't require you to pay the remainder until it's registered, but you will be charged interest on the balance. We found it preferable -- and a lot cheaper -- to pay the full amount.

We guickly learned we were moving into a construction zone. Work continues in other parts of the building more than three months after we took possession, with all the noise and dirt that comes with it. Inside our suite, a long list of repairs and unfinished items remains to corner tiles were cut too be done. And be prepared narrowly; grout spilled for workmen wandering into Publications Inc.

despite the sign on the door

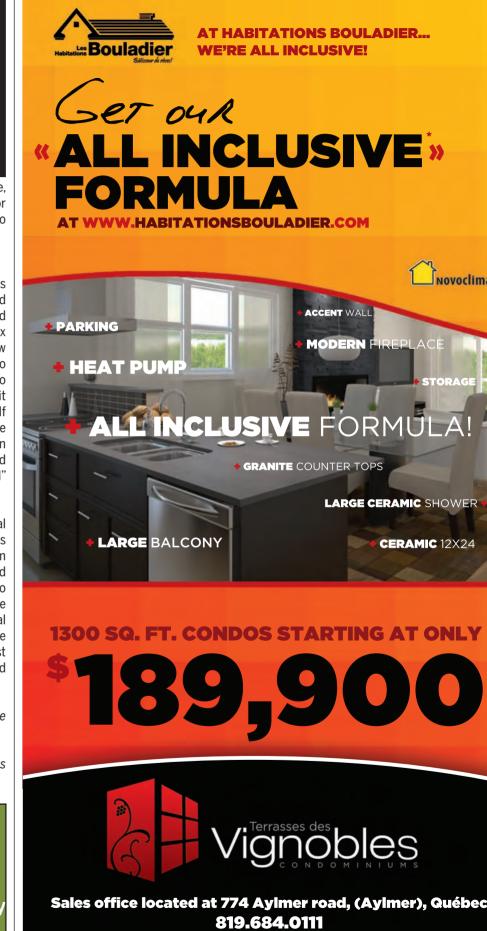
7. MAKING TARION WORK

Tarion sets out deadlines for reporting unfinished or unacceptable work and requires the builder to fix it. Amazingly, some fellow buyers did not see fit to add every deficiency to their Tarion list, reasoning it wasn't worth the hassle. If you didn't get what you were promised -- "constructed in a workmanlike manner and free from defects in material" -- it's worth noting.

Read your Tarion material and learn what deficiencies are covered, then report them by the deadlines established by the agency. Our condo is now registered and we are waiting for the official handing over of the deed. We will also be updating our list of deficiencies and unfinished work for Tarion.

Gary May is a freelance

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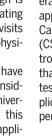
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Consider special needs when selecting appliances

People who inhabit and visit our houses come in all shapes and sizes, range in age from infants to seniors, and possess various ever-changing abilities and skills. As we grow up, grow old and welcome new people into our homes, our housing needs change. A house that is designed and built to reflect the principles of universal design is safer and more accommodating to everyone who lives or visits here, regardless of age or physical ability.

Appliance designers have increasingly taken into consideration the principles of universal design, realizing that this increases the usability of appliances, making them simpler to use, quieter and safer, equipped with dials and controls that are easier to operate and read. Universal Design is defined as: "The design of products and environments to be usable by all people, to the greatest extent possible, without the need for adaptation."





vchih@cr

vchih@cmhc.ca

eration for the selection of any appliance is safety. Look for the Canadian Standards Association (CSA) certification mark on electronics and appliances to ensure that these products have been tested and certified to meet applicable Canadian standards for performance or safety.

Automatic shut-off is a good example of a safety feature available on some appliances, and one which can prevent a fire in your dwelling. Some stoves incorporate a motion detector feature that automatically shuts off the stove if no movement is detected within a pre-set amount of time. Appliances with a cool touch feature that prevents the exterior

from becoming extremely hot can prevent injury and fires. Override switches can prevent misuse by, and injury to, children.

Ease of use is another high priority. When assessing the ease of use of an appliance, be sure to consider things like size, weight, ease of installation, programming options, day-to-day operation and ease of cleaning. Look for models that provide information in a mixture of different modes including audible, visual and tactile operational information.

In kitchens and laundry rooms, manoeuvring space is a key consideration, as additional space may be required by those who rely on a walker, wheelchair or scooter to support their mobility.

Selecting stoves or countertop ranges with controls at the side or front, rather than at the back is another good idea. This will increase safety by eliminating the need to reach over burners, and facilitate use by all members of the household.

To enable people to see and safely operate the appliance, the exterior and interior should have sufficient lighting. The instruction text and controls should contrast in colour to the background area (either dark text on a light coloured background or light text on a dark-coloured background). In addition, some manufacturers allow the customer to program the size of letters and characters to maximize readability, a feature appreciated by many customers.

Finally, initial cost is always an important factor when buying appliances. It should be weighed against ease of use and energy efficiency — look for EnerGuide and Energy Star labels to save money in the long run.

To learn more about choosing and designing space for appliances, Canada Mortgage and Housing Corporation (CMHC) has an About Your House fact sheet called Accessible Housing by Design – Appliances. Download your free copy at www.cmhc. ca or call 1-800-668-2642.





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